

Dr. Graham Lowe Webinar

Title: How can you create and maintain a safety culture?

What: 90 minute webinar

When: 11:00 a.m. (EST), January 15th, 2009

Who will want to attend? Anyone directly involved in a quality or safety initiative through committees or as part of their role as quality managers, HR representatives or workplace health and safety representatives and frontline supervisors and/or managers who care about safety cultures.

How much will it cost? \$99.00

How to register? Visit our Web site at www.accreditation-canada.ca.

What is the structure of the webinar?

Dr. Graham Lowe will begin the webinar by discussing the results of his research on “The Role of Healthcare Work Environments in Shaping a Safety of Culture” conducted in Alberta, published in *Healthcare Quarterly*, Vol. 11, No. 2, 2008. A sample of the employers involved in the research will then speak about how they used the evidence to inform decision making in their organizations and the results of those actions. The listeners will then be able to ask questions and participate in a discussion on creating and maintaining safety cultures by both sharing their experiences and asking advice from the experts on the webinar.

Background

Patient safety is a basic goal of all Canadian healthcare organizations. Yet we still have much to learn about the determinants of safety. For instance, little is known about the influence of workplace environment factors on employee behaviour and those implications for patient safety.

Some of the questions that will be answered in this webinar

What’s new in the area of safety culture? What are the foundational elements that enable a safety culture to thrive and survive? How do you measure the success of safety culture initiatives? What are the aspects of organizational culture that managers, leaders and supervisors can tackle to change culture and how do employees contribute to this safety culture? How can managers and professionals in the areas of HR, Occupational Health and Safety, Wellness and Learning and Development support a safety culture? What contributes to the basis of open communication which feeds into all successful organizational performance? What are the links between HR plans and Quality and Safety initiatives that will ensure a safety culture? What is the role of leaders in safety cultures?

